Lecture 23•The Mythical Man-Month
(Part 1)•Kenneth M. Anderson•Foundations of Software Engineering
CSCI 5828 - Spring Semester, 2000•

Today's Lecture

- Discuss first four chapters of The Mythical Man-Month
 - The Tar Pit
 - The Mythical Man-Month
 - The Surgical Team
 - Aristocracy, Democracy, and System Design

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Background of the Book

- Fred Brooks
 - 1964 Became the manager for Operating System/360 for IBM
 - Previous experience was in hardware design - 1956-1963
 - OS/360 "was late, took more memory than was planned, costs were several times the estimate, and it did not perform very well until several releases after the first."

Background, continued

- The book is the result of analyzing the OS/360 experience:
 - What were the management and technical lessons to be learned?
 - Why was the process different from the 360 hardware development effort?
- Brooks is now a professor at the University of North Carolina, Chapel Hill

3

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The Tar Pit

- Developing large systems is "sticky"
 - Projects emerge from the tar pit with running systems
 - But most missed goals, schedules, and budgets
 - "No one thing seems to cause the difficulty--any particular paw can be pulled away. But the accumulation of simultaneous and interacting factors brings slower and slower motion."

The Tar Pit, continued

- The analogy is meant to convey that

 It is hard to discern the nature of the problem(s) facing software development
- Brooks begins by examining the basis of software development
 - e.g. system programming

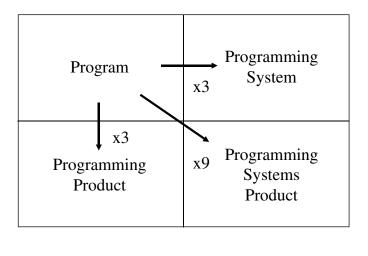
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6

Evolution of a Program

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What makes programming fun?

- Sheer joy of creation
- Pleasure of creating something useful to other people
- Creating (and solving) puzzles
- Life-Long Learning
- Working in a tractable medium
 e.g. Software is malleable

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What's not so fun about programming?

- You have to be perfect!
- You are rarely in complete control of the project
- Design is fun; debugging is just work
- Testing takes too long!
- The program may be obsolete when finished!

Why are software project's late?

- Estimating techniques are poorly developed
- Our techniques confuse effort with progress – The Mythical Man-Month
- Since we are uncertain of our estimates, we don't stick to them!
- Progress is poorly monitored!
- When slippage is recognized, we add people
 - "Like adding gasoline to a fire!"
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10

Optimism

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- "All programmers are optimists!"
 - "All will go well" with the project
 - Thus we don't plan for slippage!
 - However, with the sequential nature of our tasks, the chance is small that all will go well!
- One reason for optimism is the nature of creativity
 - idea, implementation, and interaction
 - The medium of creation constrains our ideas
 - In software, the medium is infinitely tractable, we thus expect few problems in implementation, leading to our optimism

The Mythical Man-Month

- Cost does indeed vary as the product of the number of men and the number of months
 - Progress does not!
 - The unit of the man-month implies that men and months are interchangeable
 - However, this is only true when a task can be partitioned among many workers with no communication among them!

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The Man-Month, continued The Man-Month, continued • Most tasks require communication among workers • When a task is sequential, more effort has no effect on the schedule communication consists of - training - "The bearing of a child takes nine months, no - sharing information (intercommunication) matter how many women are assigned!" • Training affects effort at worst linearly - Many tasks in software engineering have sequential constraints! • Intercommunication adds n(n-1)/2 to effort - if each worker must communicate with every other worker April 11, 2000 13 'Kenn eth M. Anderson, 2000 April 11, 2000 'Kenn eth M. Anderson, 2000 14 Intercommunication Effort **Comparison Graphs** "Adding more people then lengthens, not shortens, the schedule!" 2 workers • 1 path • 3 paths 3 • 6 paths Months • 10 paths 5 • 15 paths 6 • 21 paths • 7 with communication no communication Men April 11, 2000 'Kenn eth M. Anderson, 2000 15 April 11, 2000 'Kenn eth M. Anderson, 2000 16

Scheduling	The Surgical Team (Chapter 3)
 Brook's rule of thumb 1/3 planning 1/6 coding 1/4 component test 1/4 system test More time devoted to planning, half to testing! In looking at other projects, Brooks found that few planned for 50% testing, but most spent 50% of their time testing! Many of these projects were on schedule until testing began! 	 Or How should the development team be arranged? The problem Good programmers are much better than poor programmers typically 10 times better in productivity typically 5 times better in terms of program elegance
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The dilemma of team size	Two needs to be reconciled
 Consider the following example 200-person project with 25 experienced managers Previous slide argues for firing the 175 workers and use the 25 managers as the team! However, this is still bigger than "the ideal" small team size of 10 people (general consensus) However, the original team was too small to tackle large systems OS/360 had over 1000 people working on it; consumed 5000 man-years of design, construction, and documentation! 	 For efficiency and conceptual integrity a small team is preferred To tackle large systems considerable resources are needed One solution Harlan Mill's Surgical Team approach One person performs the work all others perform support tasks
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 The surgeon The chief programmer Support admin and editor Support admin and editor Support admin and editor Support admin and editor The co-pilot Like the surgeon hut less Probability obsolete today Probability obsolete today Supports the work of the surgeon The editor Protof-edits documentation The language lawyer The language lawyer Note communication paths are reduced Normally, each person has equal say The surgeon is the absolute authority Note communication paths are reduced Normally 10 people => 45 paths Surgical Team => at most 13 (See Fig. 3-1.) April 11,200 Ken eth Androne, 200 Protof-edits scale? Now, only 20 person team Communication paths => 19,900! Create 20, ten-person surgical teams Now, only 20 surgeons must work together 20 people => 190 paths Two orders of magnitude less! Key problem is ensuring conceptual 	The Proposed Team	How is this different?
 Reconsider the 200 person team Communication paths => 19,900! Create 20, ten-person surgical teams Now, only 20 surgeons must work together 20 people => 190 paths Two orders of magnitude less! Key problem is ensuring conceptual Brooks example => Cathedrals Many cathedrals consist of contrasting design ideas The Reims Cathedral was the result of eight generations of builders repressing their own ideas and desires to build a cathedral that embodies the key design elements of the original architect! With respect to software Design by too many people results in conceptual disunity of a system which makes the program hard to 	 The chief programmer The co-pilot Like the surgeon but less experienced The administrator Relieves the surgeon of administrative tasks The editor Proof-edits documentation Support admin and editor The program clerk Probably obsolete today The toolsmith Supports the work of the surgeon The tester 	 Now only surgeon and copilot divide the work Normally, each person has equal say The surgeon is the absolute authority Note communication paths are reduced Normally 10 people => 45 paths Surgical Team => at most 13 (See Fig. 3-1.)
 Communication paths => 19,900! Create 20, ten-person surgical teams Now, only 20 surgeons must work together 20 people => 190 paths Two orders of magnitude less! Key problem is ensuring conceptual Anany cathedrals consist of contrasting design ideas Many cathedrals consist of contrasting design ideas The Reims Cathedral was the result of eight generations of builders repressing their own ideas and desires to build a cathedral that embodies the key design elements of the original architect! With respect to software Design by too many people results in conceptual disunity of a system which makes the program hard to 	How does this scale?	Conceptual Integrity
integrity of the design understand and use. April 11, 2000 'Kenn eth M. Anderson, 2000 23 April 11, 2000 'Kenn eth M. Anderson, 2000 24	 Communication paths => 19,900! Create 20, ten-person surgical teams Now, only 20 surgeons must work together 20 people => 190 paths Two orders of magnitude less! Key problem is ensuring conceptual integrity of the design 	 Many cathedrals consist of contrasting design ideas The Reims Cathedral was the result of eight generations of builders repressing their own ideas and desires to build a cathedral that embodies the key design elements of the original architect! With respect to software Design by too many people results in conceptual disunity of a system which makes the program hard to understand and use.

Conceptual Integrity

- Brooks considers it the most important consideration in system design
 - Better to leave functionality out of a system if it causes the conceptual integrity of the design to break
- Questions
 - How is conceptual integrity achieved?
 - Are system architects raised to the level of aristocracy?
 - How does one keep architects' designs realistic?
 - How does one ensure that a design is correctly implemented?

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Function vs. Complexity

- The key test to a system's design is the ratio of functionality to conceptual complexity

 Ease-of-use is enhanced only if the functionality provides more power than it takes to learn (and remember) how to use it in the first place!
 Neither function or simplicity alone is good enough

 OS/360 had lots of functionality
 PDP-10 has lots of simplicity
 Both reached only half of the target!
 - These can be achieved with conceptual integrity!

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26

Architects as Aristocrats

- Conceptual Integrity requires that the design be the product of one mind
- The architect (or surgeon) has ultimate authority (and ultimate responsibility)!
 - Does this imply too much power for the architects?
 - In one sense, yes, but ease-of-use of a system comes from conceptual integrity!
 - In another sense, no, the architect sets the structure of the system, developers can then be creative in how the system is implemented!