Lecture 2: No Silver Bullet

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No Silver Bullet

“There is no single development, in either technology or management technique, which by itself promises even one order-of-magnitude improvement within a decade in productivity, in reliability, in simplicity.”
-- Fred Brooks, 1986

i.e. There is no magical cure for the “software crisis”

Today’s Lecture

• Discuss
  • No Silver Bullet paper
  • Brooks’ reflections on it after nine years
  • Discuss Lab 1: Deployment

Why? Essence and Accidents

• Brooks divides the problems facing software engineering into two categories
  • essence
    • difficulties inherent in the nature of software
  • accidents
    • difficulties related to the production of software
• Brooks argues that most techniques attack the accidents of software engineering
An Order of Magnitude

- In order to improve the development process by a factor of 10
  - the accidents of software engineering would have to account for 9/10ths of the overall effort
  - tools would have to reduce accidents to zero
- Brooks
  - doesn’t believe the former is true and
  - the latter is highly unlikely, even if it was true

The Essence

- Brooks divides the essence into four subcategories
  - complexity
  - conformity
  - changeability
  - invisibility
- Lets consider each in turn

Complexity

- Software entities are amazingly complex
  - No two parts (above statements) are alike
    - Contrast with materials in other domains
  - They have a huge number of states
    - Brooks claims they have an order of magnitude more states than computers (e.g. hardware) do
  - As the size of the system increases, its parts increase exponentially

Complexity, continued

- Problem
  - You can’t abstract away the complexity
    - Physics models work because they abstract away complex details that are not concerned with the essence of the domain; with software the complexity is part of the essence!
  - The complexity comes from the tight interrelationships between heterogeneous artifacts: specs, docs, code, test cases, etc.
Complexity, continued

- Problems resulting from complexity
  - difficult team communication
  - product flaws
  - cost overruns
  - schedule delays
  - personnel turnover (loss of knowledge)
- unenumerated states (lots of them)
- lack of extensibility (complexity of structure)
- unanticipated states (security loopholes)
- project overview is difficult (impedes conceptual integrity)

Conformity

- A significant portion of the complexity facing software engineers is arbitrary
  - consider a system designed to support a particular business process
  - New VP arrives and changes the process
  - System must now conform to the (from our perspective) arbitrary changes imposed by the VP

Conformity, continued

- Other instances of conformity
  - Non-standard module or user interfaces
    - Arbitrary since each created by different people
    - not because a domain demanded a particular interface
  - Adapting to a pre-existing environment
    - May be difficult to change the environment
    - however if the environment changes, the software system is expected to adapt!
- It is difficult to plan for arbitrary change!

Changeability

- Software is constantly asked to change
  - Other things are too, however
    - manufactured things are rarely changed
      - the changes appear in later models
      - automobiles are recalled infrequently
      - buildings are expensive to remodel
  - With software, the pressures are greater
    - software = functionality (plus its malleable)
    - functionality is what often needs to be changed!
Invisibility

- Software is invisible and unvisualizable
  - In contrast to things like blueprints
    - here geometry helps to identify problems and optimizations of space
  - Its hard to diagram software
    - We find that one diagram may consist of many overlapping graphs rather than just one
      - flow of control, flow of data, patterns of dependency, etc.
  - This lack of visualization deprives the engineer from using the brain’s powerful visual skills

What about <x>?

- Brooks argues that past breakthroughs solve accidental difficulties
  - High-level languages
  - Time-Sharing
  - Programming Environments
- “New” hopefuls
  - Ada, OO Programming, AI, expert systems, “automatic” programming, etc.

Promising Attacks on Essence

- Buy vs. Build
  - Don’t develop software at all!
- Rapid Prototyping
  - Brooks buys in
- Incremental Development
  - grow, not build, software
- Great designers

No Silver Bullet Refired

- Brooks reflects on the “No Silver Bullet” paper, ten years later
  - Lots of people have argued that their methodology is the silver bullet
    - If so, they didn’t meet the deadline of 10 years!
  - Other people misunderstood what Brooks calls “obscure writing”
    - For instance, when he said “accidental”, he did not mean “occurring by chance”
The size of “accidental” effort

- Some people misunderstood his point with the “9/10ths” figure
  - Brooks doesn’t actually think that accidental effort is 9/10th of the job
    - its much smaller than that
  - As a result, reducing it to zero (which is probably impossible) will not give you an order of magnitude improvement

Obtaining the Increase

- Some people interpreted Brooks as saying that the essence could never be attacked
  - That’s not his point however; he said that no single technique could produce an order of magnitude increase by itself
  - He argued that several techniques in tandem could achieve that goal but that requires industry-wide enforcement and discipline

Obtaining the Increase, cont.

- Brooks states
  - “We will surely make substantial progress over the next 40 years; an order of magnitude over 40 years is hardly magical…”

Lab 1: Installing a system

- In lab 1, you will be working through the steps to install a Unix program
  - Why should you learn about this?
  - Deployment
    - The process of making an implemented system available to its users
      - This process must be “engineered”
        - What are the steps?
        - How can problems be anticipated and eliminated?
        - How do we account for different user needs?
        - e.g. single user vs. system administrator?
More on Deployment

- There is more to deployment than just installation
  - updates
  - uninstall
  - reconfiguration
  - install on an enterprise level
    - e.g. install a system on 10,000 machines
- Given this, tools like installers, uninstallers, and updaters each address only part of the deployment problem

Software Dock

- Recent Ph.D. work at CU Boulder (by Richard Hall) looked at deployment comprehensively
  - Developed a deployment life cycle
  - Developed the software dock
    - An agent-based system that addresses the entire deployment life cycle
    - A company maintains a “release dock” which specifies the components of a software application
    - A “field dock” sits on a local computer and keeps track of all installed components
    - If an application is updated, agents will use the information on the two docks to update only those components that have changed on a local system

Software Deployment Life Cycle