

Lecture 4 The Mythical Man-Month (Part 1)

Kenneth M. Anderson
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Today's Lecture

- Discuss first four chapters of The Mythical Man-Month
 - The Tar Pit
 - The Mythical Man-Month
 - The Surgical Team
 - Aristocracy, Democracy, and System Design

Background of the Book

- Fred Brooks
 - 1964 Became the manager for Operating System/360 for IBM
 - Previous experience was in hardware design
 - 1956-1963
 - OS/360 “was late, took more memory than was planned, costs were several times the estimate, and it did not perform very well until several releases after the first.”

Background, continued

- The book is the result of analyzing the OS/360 experience:
 - What were the management and technical lessons to be learned?
 - Why was the process different from the 360 hardware development effort?
- Brooks is now a professor at the University of North Carolina, Chapel Hill

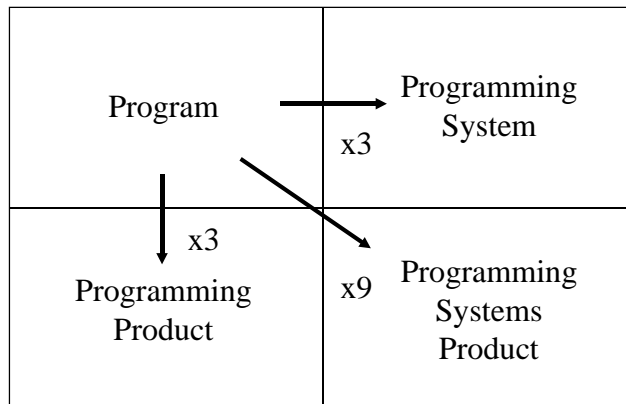
The Tar Pit

- Developing large systems is “sticky”
 - Projects emerge from the tar pit with running systems
 - But most missed goals, schedules, and budgets
 - “No one thing seems to cause the difficulty--any particular paw can be pulled away. But the accumulation of simultaneous and interacting factors brings slower and slower motion.”

The Tar Pit, continued

- The analogy is meant to convey that
 - It is hard to discern the nature of the problem(s) facing software development
- Brooks begins by examining the basis of software development
 - e.g. system programming

Evolution of a Program



What makes programming fun?

- Sheer joy of creation
- Pleasure of creating something useful to other people
- Creating (and solving) puzzles
- Life-Long Learning
- Working in a tractable medium
 - e.g. Software is malleable

What's not so fun about programming?

- You have to be perfect!
- You are rarely in complete control of the project
- Design is fun; debugging is just work
- Testing takes too long!
- The program may be obsolete when finished!

Why are software project's late?

- Estimating techniques are poorly developed
- Our techniques confuse effort with progress
 - The Mythical Man-Month
- Since we are uncertain of our estimates, we don't stick to them!
- Progress is poorly monitored!
- When slippage is recognized, we add people
 - “Like adding gasoline to a fire!”

Optimism

- “All programmers are optimists!”
 - “All will go well” with the project
 - Thus we don't plan for slippage!
 - However, with the sequential nature of our tasks, the chance is small that all will go well!
- One reason for optimism is the nature of creativity
 - idea, implementation, and interaction
 - The medium of creation constrains our ideas
 - In software, the medium is infinitely tractable, we thus expect few problems in implementation, leading to our optimism

The Mythical Man-Month

- Cost does indeed vary as the product of the number of men and the number of months
 - Progress does not!
 - The unit of the man-month implies that men and months are interchangeable
 - However, this is only true when a task can be partitioned among many workers with no communication among them!

The Man-Month, continued

- When a task is sequential, more effort has no effect on the schedule
 - “The bearing of a child takes nine months, no matter how many women are assigned!”
 - Many tasks in software engineering have sequential constraints!

The Man-Month, continued

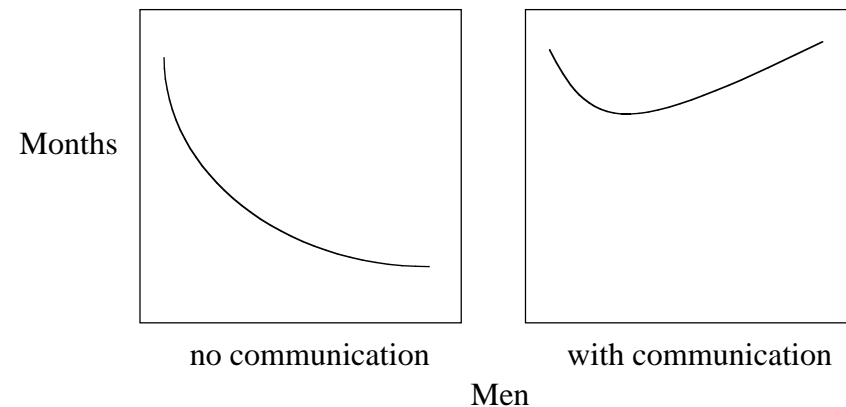
- Most tasks require communication among workers
- communication consists of
 - training
 - sharing information (intercommunication)
- Training affects effort at worst linearly
- Intercommunication adds $n(n-1)/2$ to effort
 - if each worker must communicate with every other worker

Intercommunication Effort

- | | |
|-------------|------------|
| • 2 workers | • 1 path |
| • 3 | • 3 paths |
| • 4 | • 6 paths |
| • 5 | • 10 paths |
| • 6 | • 15 paths |
| • 7 | • 24 paths |

Comparison Graphs

“Adding more people then lengthens, not shortens, the schedule!”



Scheduling

- Brook's rule of thumb
 - 1/3 planning
 - 1/6 coding
 - 1/4 component test
 - 1/4 system test
- More time devoted to planning, half to testing!
- In looking at other projects, Brooks found that few planned for 50% testing, but most spent 50% of their time testing!
 - Many of these projects were on schedule until testing began!

The Surgical Team (Chapter 3)

- Or
 - How should the development team be arranged?
- The problem
 - Good programmers are much better than poor programmers
 - typically 10 times better in productivity
 - typically 5 times better in terms of program elegance

The dilemma of team size

- Consider the following example
 - 200-person project with 25 experienced managers
 - Previous slide argues for firing the 175 workers and use the 25 managers as the team!
 - However, this is still bigger than “the ideal” small team size of 10 people (general consensus)
 - However, the original team was too small to tackle large systems
 - OS/360 had over 1000 people working on it; consumed 5000 man-years of design, construction, and documentation!

Two needs to be reconciled

- For efficiency and conceptual integrity
 - a small team is preferred
- To tackle large systems
 - considerable resources are needed
- One solution
 - Harlan Mill's Surgical Team approach
 - One person performs the work
 - all others perform support tasks

The Proposed Team

- The surgeon
 - The chief programmer
- The co-pilot
 - Like the surgeon but less experienced
- The administrator
 - Relieves the surgeon of administrative tasks
- The editor
 - Proof-edits documentation
- Two secretaries
 - Support admin and editor
- The program clerk
 - Probably obsolete today
- The toolsmith
 - Supports the work of the surgeon
- The tester
- The language lawyer

How is this different?

- Normally, work is divided equally
 - Now only surgeon and copilot divide the work
- Normally, each person has equal say
 - The surgeon is the absolute authority
- Note communication paths are reduced
 - Normally 10 people => 45 paths
 - Surgical Team => at most 13 (See Fig. 3-1.)

How does this scale?

- Reconsider the 200 person team
 - Communication paths => 19,900!
- Create 20, ten-person surgical teams
- Now, only 20 surgeons must work together
 - 20 people => 190 paths
 - Two orders of magnitude less!
- Key problem is ensuring conceptual integrity of the design

Conceptual Integrity

- Brooks example => Cathedrals
 - Many cathedrals consist of contrasting design ideas
 - The Reims Cathedral was the result of eight generations of builders repressing their own ideas and desires to build a cathedral that embodies the key design elements of the original architect!
- With respect to software
 - Design by too many people results in conceptual disunity of a system which makes the program hard to understand and use.

Conceptual Integrity

- Brooks considers it the most important consideration in system design
 - Better to leave functionality out of a system if it causes the conceptual integrity of the design to break
- Questions
 - How is conceptual integrity achieved?
 - Are system architects raised to the level of aristocracy?
 - How does one keep architects' designs realistic?
 - How does one ensure that a design is correctly implemented?

Function vs. Complexity

- The key test to a system's design is the ratio of functionality to conceptual complexity
 - Ease-of-use is enhanced only if the functionality provides more power than it takes to learn (and remember) how to use it in the first place!
 - Neither function or simplicity alone is good enough
 - OS/360 had lots of functionality
 - PDP-10 has lots of simplicity
 - Both reached only half of the target!
- These can be achieved with conceptual integrity!

Architects as Aristocrats

- Conceptual Integrity requires that the design be the product of one mind
- The architect (or surgeon) has ultimate authority (and ultimate responsibility)!
 - Does this imply too much power for the architects?
 - In one sense, yes, but ease-of-use of a system comes from conceptual integrity!
 - In another sense, no, the architect sets the structure of the system, developers can then be creative in how the system is implemented!