

Lecture 3: Software Life Cycles

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Today's Lecture

- Briefly Review Software Life Cycles
- Discuss problems associated with them

Software Lifecycle

- A series of steps marking the progress of a software product
- Lifetimes range from days to years
- Consists of
 - people!
 - overall process
 - intermediate products
 - stages of the process

Intermediate Software Products

- Objectives
 - Demarcate end of phases
 - Enable effective reviews
 - Specify requirements for next phase
- Form
 - Rigorous
 - Machine processible (highly desirable)
- Content
 - Specifications, Tests, Documentation

Example Artifacts

- Options Document
 - Problem Definition
 - Potential Solutions
 - Proposed System
- Cost-Benefit Analysis
 - Benefits
 - Achievable Goals
 - Costs
 - Development & Maint.
 - Analysis
 - Net improvement
- Requirements
 - Boilerplate
 - Project scope
 - Project history
 - Current System
 - New System
 - Requirements
- Preliminary Plan
 - Statement of Work
 - Mgmt, Docs, Testing Plans
 - Schedules

Phases of a Software Lifecycle

- Standard Phases
 - Requirements Analysis & Specification
 - Design
 - Implementation and Integration
 - Operation and Maintenance
 - Change in Requirements
 - Testing throughout!
- Phases promote manageability and provide organization

Requirements Analysis and Specification

- Problem Definition —> Requirements Specification
 - determine exactly what client wants and identify constraints
 - develop a contract with client
 - Specify the product's task explicitly
- Difficulties
 - client asks for wrong product
 - client is computer/software illiterate
 - specifications may be ambiguous, inconsistent, incomplete
- Validation
 - extensive reviews to check that requirements satisfy client needs
 - look for ambiguity, consistency, incompleteness
 - check for feasibility, testability
 - develop system/acceptance test plan

Design

- Requirements Specification —> Design
 - develop architectural design (system structure)
 - decompose software into modules with module interfaces
 - develop detailed design (module specifications)
 - select algorithms and data structures
 - maintain record of design decisions
- Difficulties
 - miscommunication between module designers
 - design may be inconsistent, incomplete, ambiguous
- Verification
 - extensive design reviews (inspections) to determine that design conforms to requirements
 - check module interactions
 - develop integration test plan

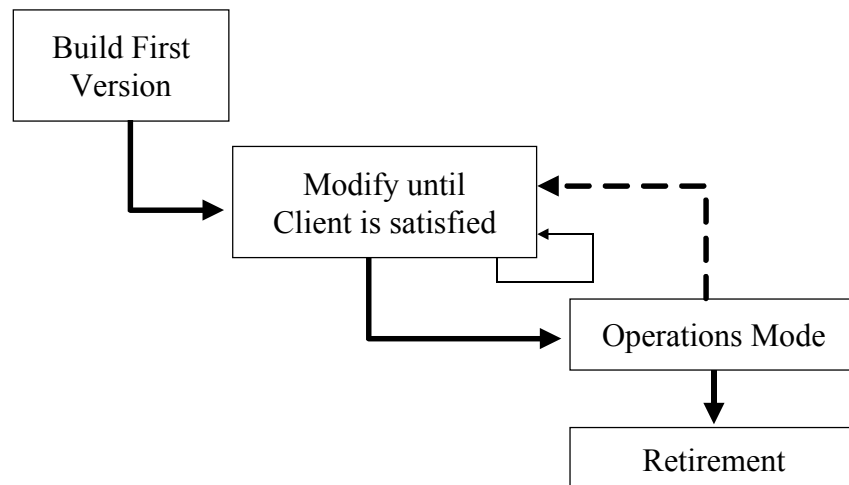
Implementation and Integration

- Design —> Implementation
 - implement modules and verify they meet their specifications
 - combine modules according to architectural design
- Difficulties
 - module interaction errors
 - order of integration has a critical influence on product quality
- Verification and Testing
 - code reviews to determine that implementation conforms to requirements and design
 - develop unit/module test plan: focus on individual module functionality
 - develop integration test plan: focus on module interfaces
 - develop system test plan: focus on requirements and determine whether product as a whole functions correctly

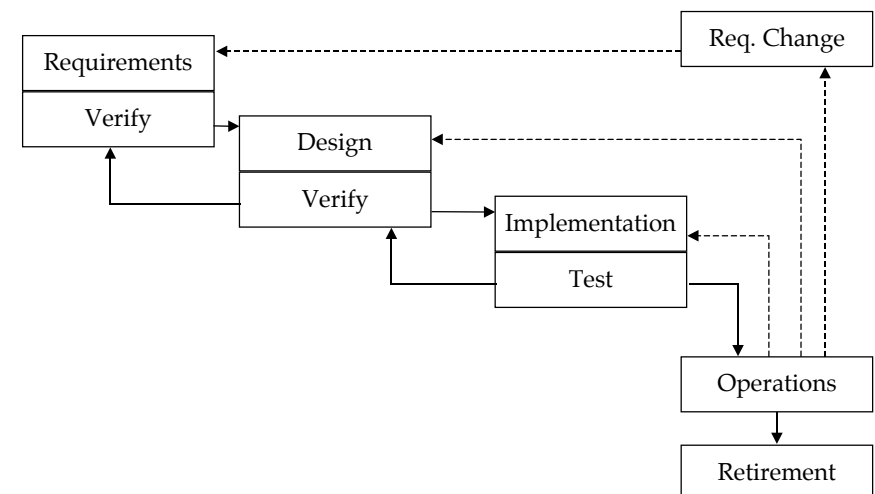
Operation and Maintenance

- Operation —> Change
 - maintain software after (and during) user operation
 - determine whether product as a whole still functions correctly
- Difficulties
 - design not extensible
 - lack of up-to-date documentation
 - personnel turnover
- Verification and Testing
 - review to determine that change is made correctly and all documentation updated
 - test to determine that change is correctly implemented
 - test to determine that no inadvertent changes were made to compromise system functionality (check that no affected software has regressed)

Build-and-Fix



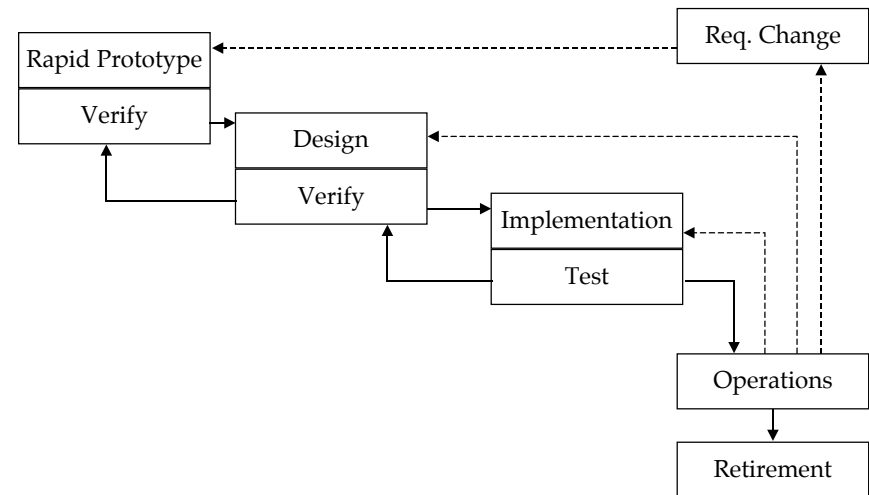
Waterfall Model



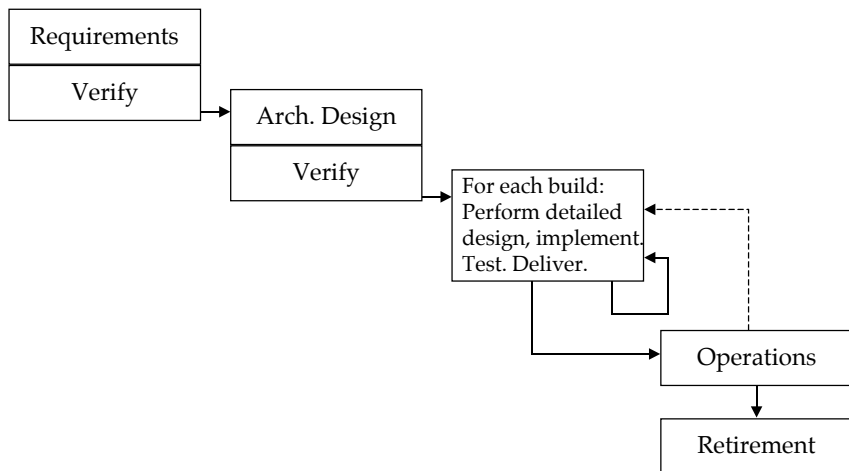
Two views on Waterfall

- Business Systems
 - Enterprise Initiatives lead to Feasibility Studies
 - This starts the waterfall in motion
- Engineering Applications
 - Waterfall starts much later in the process
 - Software may not be considered until
 - after concept exploration and experimental prototyping of global engineering system

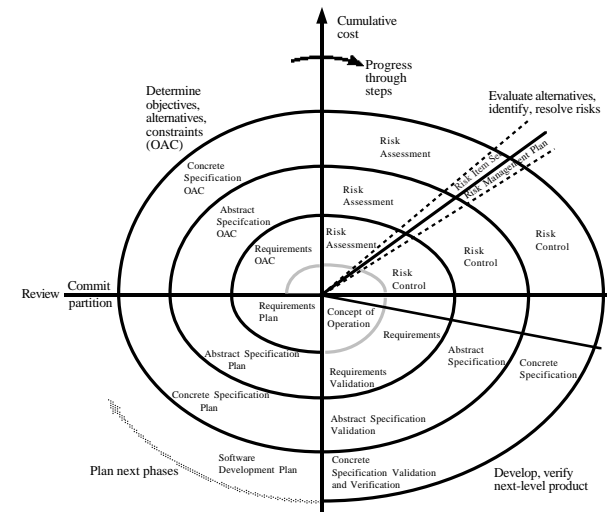
Rapid Prototyping



Incremental



The Spiral Model [Boehm, 1988]



Object-Oriented Life Cycles

- Obtain customer requirements for the OO System
 - Identify scenarios or use cases
 - Build a requirements model
- Select classes and objects using basic requirements
- Identify attributes and operations for each object
- Define structures and hierarchies that organize classes
- Build an object-relationship model
- Build an object-behavior model
- Review the OO analysis model against use cases

Life Cycle Problems

- The user's view of software development
 - The waterfall is not “real” to them
- Consider Construction of a House
 - Decisions are visible
 - The lot
 - The position of the house on the lot
 - Landscaping
 - Pouring the Foundation

Constructing a House, continued

- As each decision is made, the “user” can see its effects
 - Its easy to see that making a change to the position of the house on the lot is expensive after the foundation is poured
- Its harder to determine what events in a software life cycle “casts things in concrete!”

Software-based Example

```
if (employee_age > 60) then
```

```
...
```

```
end if;
```

Imagine the implications if the actual retirement age changed to 59.5

Consequences of the Change

- Integer to Rational
 - Or to stay with integers
 - change all values to months (round up or down?)
- Was “60” used for other purposes?
 - If so, you must ensure that the code isn’t intertwined
- Update all requirements documents, design documents, specifications, etc.

Life cycle Problems

- Requirements are incomplete
- Waterfall is expensive
- It takes too long
- Too many variations
- Communications Gap
- Assumes “What” can be separated from “How”
- Error Management

Requirements are Incomplete

- Boehm reports that incomplete requirements cause downstream costs to increase exponentially!
- Issues
 - Computerization affects Environment
 - “Report Effect”
 - Lack of Visibility
 - People are not used to attaining completeness
 - Consider the construction of an airplane
 - Many details are covered by standards...

It costs too much!

- The waterfall was introduced when
 - computer time more expensive than person time
 - forced extensive desk planning
 - use of time and space optimized
- Now, computer time is extremely cheap
 - but our methods haven’t changed!
- The management of artifacts as the life cycle progresses requires more and more resources
 - New methods must focus on this information management task

It takes too long!

- Example Waterfall (> 400 important entities)
 - 114 major tasks
 - 87 different organizations
 - 39 deliverables
 - 164 authorizations
- All of this allows people to “talk” about the project rather than “doing” the project!
- Inevitably, a project running too long, gets cut short => results in incomplete or untenable system

It takes too long! (continued)

- What to do?
 - Experience will help
 - CMM-like methods will increase the organization’s ability to predict schedules
 - Rules needed when project is shortened
 - What requirements are removed?
 - How is the system’s functionality scaled back?

Too many variations!

- Key problems
 - communication between practitioners
 - each builds large systems but use
 - different vocabulary
 - different steps
 - different deliverables
 - Difficult to assess life cycle critically
 - Problems are shared by all; but without common understanding how are root causes found?

End-User Communications Gap

“What we understand to be the conventional life cycle approach might be compared with a supermarket at which the customer is forced to provide a complete order to a stock clerk at the door of the store with no opportunity to roam the aisles—comparing prices, remembering items not on the shopping list, or getting a headache and deciding to go out for dinner...”

[McCracken and Jackson, 1982]

Communications Gap, continued

- User involvement throughout the life cycle
 - Participatory Design field
- Watch out for communications gap within the development team!
 - Horizontal Team Integration considered bad
 - Tends to be little review; no chance for self-correction
 - Vertical Teams better; maintenance still a problem

“What vs. How”

- Assumption
 - Problem description can be separated from problem solution
- Unfortunately, people don't behave this way!
 - People like to consider a range of solutions
 - What are the trade-offs?
 - A solution strategy may help clarify the problem

Error Management

- It is impossible to predict all of the errors that a software system must handle
- Thus, a module's initial design is very likely to be incomplete!
 - Some errors may exist only because of a particular implementation strategy
 - if so, an implementation choice may then impact the interface of the module (which is typically set during design)